

AARON ANIMAL CLINIC Customer Satisfaction Survey

Outstanding					
Very Good					
Good					
OK					
Poor					

1) How would you rate your overall satisfaction with your overall experience at Aaron Animal Clinic?
Is there anything in particular that influenced the above rating?

2) How would you rate your specific experience in working with the staff at the Clinic?

3) How would you rate the specific quality of your interaction with the Veterinarian during your visit?

4) Were you satisfied with the veterinary care/treatment your pet received at Aaron Animal Clinic?

5) How would you rate your Veterinarian on the following aspects of your experience?
Provide you with courteous, friendly advice
Treating your pet as a valued member of the family

6) How would you rate the following aspects of your recent experience in visiting the Aaron Animal Clinic?
Being properly attended to
Cleanliness and appearance of facility
Comfort and amenities of waiting area

7) How would you rate Aaron Animal Clinic on the convenience of its service hours?

8) Did the receptionist provide you with an appointment that met your desired date and time?
If no, please explain

9) Based on your recent experience, how likely are you to recommend Aaron Animal Clinic to other pet owners.

At Aaron Animal Clinic, we are committed to continuous improvement. Is there anything you would like to add that will help us to enhance our veterinary care for your pet(s).

Please provide your name (OPTIONAL)

THANK YOU FOR YOUR VALUABLE FEEDBACK!

Probably Will Not			
Probably Will			
Definitely Will			